

June 2, 2010

OptiMa (EA) International Ltd  
P. O Box 60089 - 00200  
Nairobi.

TO WHOM IT MAY CONCERN

**We wish to confirm that after international bidding exercise, we selected OptiMa (EA) Internationa to install a centralized telephone management system for all KQ offices in Kenya on a WAN infrastructure.**

OptiMa (EA) team has been very instrumental in ensuring that there is full utilization of the Teleman system at Kenya Airways. The technical team of Optima has been quite responsive to support of the system, often at very odd hours.

**We are very satisfied with the technical support and service provided by OptiMa (EA) team and would fully rcommend the Elcom Teleman solution to any company requiring effective managemant of their telephone resources.**

Yours faithfully  
For kenya Airways Limited



Henry Obare  
Manager, IS Communication & Networks