

# PABX

TELEPHONE MANAGEMENT SYSTEMS  
(UNIVERSAL)



**In the face of cut-throat competition & shrinking profit margins...**

**Every Business needs to Know & Manage the phone call it pays for...**

**Standard Teleman®  
Call Logging Systems**



### **Elcom Teleman® - Universal**

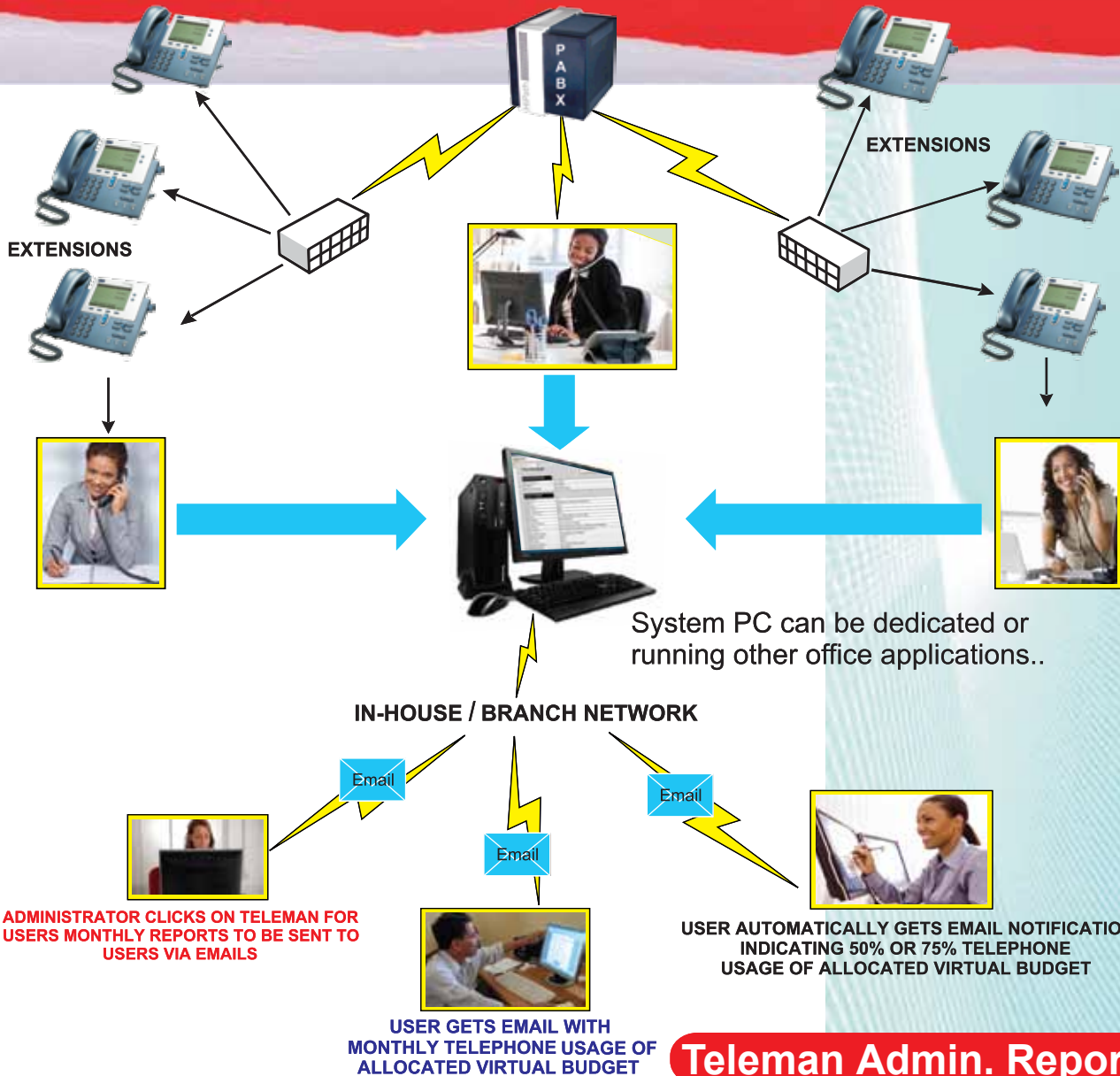
- Systems Database:- Microsoft Access or My SQL.
- Set ups:- Stand alone, LAN/WAN and Web based
- Connections:- TCPIP or Serial interfaces.

### **Teleman® PABX interfacing Platforms:-**



# Standard Teleman® Answers...Questions below

1. Is your organization losing money through paying for unaccounted, unquantifiable Telephone Bills?
2. Is your staff telephone culture unmanageable?
3. Are you losing business because the office lines are prolonged held up by staff?



## Teleman Admin. Reports +...

- Detailed & Summary of calls by Extension/PIN User.
- Detailed & Summary of calls by Departments.
- Reports of most frequently called Numbers.
- Reports of Longest calls by Extn/PIN.
- Mobile calls Reports by Extn/PIN Users.
- Reports of Local/STD/International Calls.
- Reports of most expensive calls by PINs/Extns.
- Periodic Reports: Today, Yesterday, Last week etc.
- Mapping the system for access over LAN/WAN.



### SYSTEM SECURITY

REPORTS CAN BE EXPORTED TO WORD, EXCELL, TEXT & PDF (PDF PRINTER)

- Different **ACCESS LEVEL PASSWORD** for various users. The system can allow some users to ONLY print reports, while other authorized users can make administration changes to the system so as to maintain system integrity.
- **AUDIT TRAILS** for users who access the system. The Call Billing System can record who logged into the system, date, time and what changes they made if any to the system